

Racker Audiology Clinic

Disclosure Notice Regarding Patient Protections Against No Surprises Act

Per Section 2799B-3 of the Public Health Service Act (PHS Act), as a health care providers Racker Audiology Clinic is required to make publicly available this notice regarding patient protections against surprise billings.

Requirements and Restrictions

- Nonparticipating providers and nonparticipating emergency facilities Cannot bill or hold liable beneficiaries, enrollees or participants in group health plans or group or individual health insurance coverage who received emergency services at a hospital or an independent freestanding emergency department for a payment amount greater than the in-network cost-sharing requirement for such services
- No balance billing for non-emergency services by out-of-network providers during patient visits to certain in-network health care facilities, unless notice and consent requirements are met for certain items and services.
- Providers and health care facilities must publicly disclose patient protections against balance billing
- In instances where balance billing is prohibited, cost sharing for insured patients is limited to in-network levels or amounts
- Providers must give a good faith estimate of expected charges to uninsured and self-pay patients at least 3 business days before a scheduled service, or upon request
- Plans and issuers and providers and facilities must ensure continuity of care when a provider's network status changes in certain circumstances
- Plans and issuers and providers and facilities must implement certain measures to improve the accuracy of provider directory information

When balance billing isn't allowed you have the following protections:

- You are only responsible for paying your share of the cost (like the copayments, coinsurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.

You may contact New York State and Federal agencies in case you believe we have violated these restrictions against balance billing at the following links.

NY State Link: https://www.dfs.ny.gov/consumers/health_insurance/surprise_medical_bills

Federal Link: <https://www.cms.gov/nosurprises>

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